

WeShare Giving at St. John the Baptist Catholic Church and St. Elizabeth Ann Seton Catholic School Frequently Asked Questions

What is WeShare?

WeShare, LPI's Online Giving Management System, allows St. John's parishioners and St. Elizabeth's families to donate to our parish or school efficiently, effectively, and securely. It is an automated means for parishioners to support our church financially through one-time or recurring contributions, as well as a tool to manage all parishioner transactions (event tickets, fundraising collections, etc.).

What are the advantages of online giving using WeShare?

It makes it easy to fulfill stewardship commitments, even when you are unable to attend church. You never have to bring cash or checks to church. Giving electronically also helps the church plan its budget and save money. Once you have created an account with WeShare, you will be easily able to donate to special collections or make payments for events.

Can I still donate using weekly envelopes?

Absolutely. Although donating online replaces the need for weekly envelopes, it is not mandatory. You are welcome to donate to the church using weekly envelopes and/or online giving.

What if I feel uncomfortable not having something physically drop into the collection basket?

Don't worry! WeShare provides a printable form that can be put into the collection basket that says, "We lovingly made our donation through WeShare." Alternatively, you can also write "I gave electronically" on the envelope and place it in the collection basket as usual.

How do I get started?

To begin, you need to create a WeShare account. To do so, visit St. John's website: www.stjohn-catholic.org or St. Elizabeth's website: www.stelizabethedmond.org and click on "Online Giving" at the top right of the homepage. Select the type of online donation that you would like to make and provide the information requested. Please remember to enter your contact information and an email address when you get to the appropriate WeShare screen. By doing this, you will receive receipts via email and your payment information and history will be stored for your future viewing. The first time you enter your contact information, you will receive (via email) a temporary password which will

expire **within 24 hours** for your security. Please complete your transaction and then immediately login again to complete your account setup. For any future transactions, please login first - the login screen is located at the top right corner of the WeShare page.

How do I change my personal information (bank account number, mailing address, or donation amount) in WeShare?

You can make these changes by visiting St. John's website: www.stjohn-catholic.org, or St. Elizabeth's website: www.stelizabethedmond.org and click on "Online Giving" and select WeShare. You may then log into your WeShare account and make changes. You can plan your contributions for the entire year—or you can change your donation amount online whenever you like.

Will WeShare charge me a fee?

No. WeShare will not charge online donors a fee. However, it does charge the church a very small fee to process each transaction.

What if I try WeShare and do not like it?

You can cancel your online donations at any time by visiting St. John's website: www.stjohn-catholic.org, or St. Elizabeth's website: www.stelizabethedmond.org and click on "Online Giving" and select WeShare. You may then log into your WeShare account and make changes.

Which payment methods are accepted?

St. John's and St. Elizabeth's will accept contributions from checking accounts, savings accounts, debit cards, or major credit cards: Visa, MasterCard, Discover, and American Express.

Will I receive receipts for my donations?

Yes, you can elect to receive receipts via e-mail as long as you officially sign up for an account.

How will I track how much I have donated through WeShare?

After logging in to WeShare, you should click "View Transactions". You can then select a year and choose to view all of your contributions for that year or just your contributions to a specific giving opportunity or event.

Is WeShare safe?

Yes. LPI takes the security and privacy of both our church and its donors extremely seriously. It annually undergoes an external audit to certify that it is Level 1 for PCI (Payment Card Industry) Compliance. Its data center uses the latest state-of-the-art security measures.